



## **FAQ's**

### **How can I become a qualified supplier?**

Please contact Procurement at [AL\\_Procurement@ATImetals.com](mailto:AL_Procurement@ATImetals.com) for more information.

### **How do I contact ATI Allegheny Ludlum Procurement?**

You may e-mail ATI Allegheny Ludlum Procurement at [AL\\_Procurement@ATImetals.com](mailto:AL_Procurement@ATImetals.com) or contact us by phone at 724.226.6497.

### **What are the facility addresses?**

The following is a link to our plant locations is for delivery purposes only: [ATI Allegheny Ludlum Operating Facilities](#).

Note that all Procurement decisions are made by ATI Allegheny Ludlum's Procurement Organization located at the Technical & Commercial Center in Natrona Heights, PA.

### **What are the receiving hours?**

These vary by facility. Please contact your Buyer or e-mail Procurement at [AL\\_Procurement@ATImetals.com](mailto:AL_Procurement@ATImetals.com) for more information.

### **Where should invoices be sent?**

To remit an invoice to ATI Allegheny Ludlum LLC, please follow the instructions below:

Email Invoices to: [atiludlum@acs-inc.com](mailto:atiludlum@acs-inc.com). The subject line should read: PO Box 981305

Mail Invoices to:           ATI Allegheny Ludlum  
                                  PO Box 981305  
                                  El Paso, TX 79998-1305

Submit invoices to the e-mail or US Mail address provided. Do not submit invoices to the plant location where you are doing business.

Invoice and payment questions should be directed to ACS Customer Service: 801-352-3890.

Invoices will not be processed without an ATI Allegheny Ludlum Purchase order number.

### **What do I do once I receive a purchase order from ATI Allegheny Ludlum?**

Review the purchase order carefully and return via fax or e-mail with signature, date, and anticipated shipping date.

### **What are the certificate of insurance requirements?**

Please contact [AL\\_Procurement@ATImetals.com](mailto:AL_Procurement@ATImetals.com) for more information.